Effective Date: April 1, 2023

Terms and Conditions for Unsold Vehicle Purchase Negotiation Service

At Arai Auction

#### [NEGOTIATION SERVICE]

If a member wishes to purchase unsold vehicles, the request can be accepted only during the auction in progress. Submitting the negotiation form by send a fax to our office (NEGOTIATION AGENT SERVICE) or fill out the negotiation form on AI-NET system (AUTOMATED NEGOTIATION SERVICE). (except "AA Zaiko" service offering on our AI-NET system.)

#### ♦ 「NEGOTIATION AGENT SERVICE」

Arai A provides mediation for seller or buyer. Once (After?) the seller or buyer accepts the price offered by the person in opposite, the negotiation is considered to be succeeded and Arai A will charge fees based on our terms and conditions. The terms and conditions of a regulations of negotiation depends on the auction house.

## ♦ 「AUTOMATED NEGOTIATION SERVICE」

Arai A provides negotiate conditions for seller and buyer. In 「AUTOMATED NEGOTIATION SERVICE」, Arai A will not take part in the price negotiation. The seller or buyer will negotiate on the "AI-NET service" by fill out the form, and finalized at submitted price, the negotiation is considered to be succeeded. Arai A will charge fees based on our terms and conditions. The terms and conditions of a regulations of negotiation is depends on the auction house.

#### (1) COMPLETION AND CANCELLATION OF THE NEGOTIATION SERVICE

Once both seller and buyer agree on negotiated price, it will be considered as completion of negotiation. If seller and buyer could not meet with the agreeable price and either one of the party requests to withdraw the deal, then it consider as unsuccessful negotiation.

There will be cancellation fee applied to the buyer if buyer cancels the offer after seller agreed to sell at buyer's offered price. There will also be cancellation charge applied to the seller. If seller cancels the deal once buyer agrees to purchase at the seller's counter offer.

#### **2ARBITRATION**

No arbitration policy will be applied on all vehicles purchased through negotiation service except following conditions: discrepancy on documents, major defects recognized by Arai A, inappropriate disclosure on year, grade, transmission, differential gear, drive shaft malfunction and repair history.

### **3NEGOTIATION OFFER STARTING PRICE**

Negotiation starting price will be the highest bidding amount plus 10,000JPY. If there are no bid in the auction, the negotiation can be start by "starting price" plus 10,000JPY.

### **4**CANCELLATION AFTER BID AWARDED AT AUCTION

If either buyer or seller wishes to cancel transaction on sold vehicle, the cancellation request can be accepted without obtaining other party's permission as long as request is made within one hour of period from bid awarded.

Any cancellation requests after one hour from bid awarded, a permission from other party must be obtained prior to process the cancellation.

All applicable auction fees and cancellation fee will be charged against to the party who requested cancellation,

Above terms and conditions will also applied to the cancellation on unsold vehicle purchase negotiation services.

## ■Cancellation fee

Sold amount less than 2,000,000JPY:50,000JPY

Sold amount 2,000,000JPY or more: 3% of auction sold price(round off under 100JPY)

### **5QUALIFICATION FOR REQUESTING NEGOTIATION SERVICES**

Arai A ID card must be presented. Without presenting Arai A ID card, Arai A may not be able to provide any standard

services including: negotiation offer, cancellation etc.

### **6NEGOTIATION ACCEPTANCE PRIORITY**

Negotiation rights will be given as first-come-first-served.

### **⑦SELLER/BUYER NAME CHANGE**

Arai A does not accept any name change.

#### **®PENDING NEGOTIATION**

NEGOTIATION AGENT SERVICE : If necessary, Arai A allows maximum 10 minutes negotiation pending time for buyer or seller to make final decision.

「AUTOMATED NEGOTIATION SERVICE」: If necessary, it has been approved maximum 30 minutes negotiation pending time for buyer or seller to make final decision. If breach of time limits, the negotiation is consider to be failed.

### **9DISCLOSURE OF SELLER'S SELLING PRICE**

Arai A will not disclose seller selling price prior to the negotiation.

### **<sup>(1)</sup> NEGOTIATION SERVICE FEE**

Please refer Arai A rules and regulation guide for most recent fee structure details.

- □AUTOMATED NEGOTIATION SERVICE FEE: Auction Buyer's Fee +4,000JPY(Buyer's Fee)
- □NEGOTIATION AGENT SERVICE FEE(EXCEPT LIVE MEMBER): Auction Buyer's Fee +4,000JPY(Buyer's Fee)
- □NEGOTIATION AGENT SERVICE FEE(LIVE MEMBER) : Auction Buyer's Fee +5,000JPY(Buyer's Fee)
- □COUNTER NEGOTIATION SERVICE FEE: Exhibiting/Closing Fee +2,000JPY(Seller's Fee)

# Automatic negotiation Flow chart

